



Illinois Fiber Connect, LLC

Lifeline Terms and Conditions

1. Lifeline services are only available to customers in the Connect America Fund Phase II service area.
2. Lifeline Service includes the services and functionalities enumerated by the F.C.C. as follows: voice grade access to the public switched network; local usage; dual tone multi-frequency signaling or its functional equivalent; single-party service or its functional equivalent; access to operator services; access to interexchange service; access to directory assistance; and toll blocking for qualifying customers who request toll blocking. Lifeline Service can also include broadband services.
3. The Company's voice lifeline plan includes unlimited local minutes of use within the same exchange. The Company's voice lifeline plan does not include any free toll in its local calling plans.
4. The Company's broadband Lifeline plan includes any package that has a speed of 100/1.
5. Illinois Fiber Connect LLC supports and follows the guidelines set forth by the FCC and the Illinois Commerce Commission (ICC). Individuals are eligible if they participate in one of the following programs:
  - a. Medicaid Program
  - b. Veterans Pension or Survivors Pension
  - c. Supplemental Nutrition Assistance Program ( Formerly Food Stamps)
  - d. Supplemental Security Income (SSI) Program
  - e. Federal Public Housing Assistance Program
  - f. Household Income is at or below 135% of the federal poverty guidelines
5. Illinois Fiber Connect LLC will require a deposit from all customers with a proven history of late payments and all customers who are unable to establish credit.
6. Illinois Fiber Connect, LLC offers the same local service and broadband options for all residential customers it serves. Those customers qualifying for the Lifeline program are not charged a Federal Universal Service Charge (FUSC), due to qualifying for the Lifeline program. The Federal Communications Commission ("FCC") mandated federal credits of \$7.25 be applied towards qualified subscribers local telephone or \$9.25 towards broadband service. The monthly charge for Lifeline phone service is \$29.95 plus the applicable county 911 charge. Prices vary depending on speed selected for broadband services.
7. Other services can be provided with the Lifeline Service at applicable rates and charges.

To get more information:

Call Illinois Fiber Connect, LLC's Business Office at 1-833-679-4321 Visit IFC's Website at [www.illinoisfiberconnect.com](http://www.illinoisfiberconnect.com)